Press Release

Red Hat expands support and engineering presence in Australia with new Brisbane facility

Brisbane, Australia – 25 August 2008 – Red Hat (NYSE: RHT), the world's leading provider of open source solutions, today unveiled its new Asia Pacific engineering and support headquarters in Brisbane.

The new facility — Red Hat's largest engineering centre outside the United States — was officially opened by the Honourable Desley Boyle, Queensland Minister for Tourism, Regional Development and Industry.

"Unlike many technology companies that develop in China and support from India, the majority of Red Hat's engineering and support for the region is based in Australia," said Paul Gampe, Vice President, Engineering Services and Operations, Red Hat.

"Our Brisbane centre provides customer service throughout the region, with Australian and New Zealand customers benefiting further because support is available in their time zone."

Thanks to both solid business growth and an expanding product line, Red Hat's regional engineering and support business grew from 70 to 110 staff in just six months. "We simply outgrew our old premises. On the other hand, it gave us a chance to set up the new centre, with room and facilities to keep growing. There are worse problems to have," noted Gampe.

"A number of significant announcements were made at the recent Red Hat Summit, particularly around open virtualisation and Linux Automation strategies.

"As a result, we've increased the investment in 'behind-the-scenes' engineering functions as part of our commitment to these initiatives."

The 110 staff at Red Hat's Asia Pacific engineering and support centre do software research and development, product engineering, product management and marketing, and software engineering. This includes core graphics engineering as well as Red Hat's main translation team, who enable Red Hat to make its products available in 13 languages, including German, French, Italian, Korean, Japanese, Mandarin, Cantonese and Indonesian.

Red Hat first established its Asia Pacific engineering and support headquarters in Brisbane eight years ago, choosing to set-up in Queensland because of overwhelming state government support and the quality of local engineering talent.

"A grant from the Queensland Government was a significant factor in establishing our Brisbane presence, but KPMG had also recognised the city at the top of its list for IT competitiveness. Brisbane also offered a promising talent pool of quality, multi-lingual graduates and 'upstream' open source community representatives"

To support and sustain local talent, and contribute to the open source community, Red Hat's Brisbane engineering centre will drive several initiatives promoting open source innovation and collaboration. This includes Red Hat's ongoing sponsorship of Honours research students at the Queensland University of Technology (QUT) and a research collaboration with QUT, looking into open source localisation.

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